

FEMALE UROLOGY

O F N A S H V I L L E

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TELEHEALTH WITH FEMALE UROLOGY OF NASHVILLE

What is Telehealth?

- Telehealth is a way to virtually meet with your doctor via video from your smart phone or your computer. Female Urology uses Telehealth Platform Doxy which does not require anything to be downloaded prior to your appt.

Who is eligible for Telehealth?

- Any patient in the state of Tennessee who has access to a smart phone or computer to video chat with the doctor.

How to have a successful Telehealth experience:

- Ensure that you have a strong wifi or data connection prior to your call. Often the best connection is found on a computer verses a phone.
- Check that your camera and microphone are turned on and your internet browser has access to both. This can be controlled in the settings feature of your phone.
- Take your Telehealth call in a quiet room without distractions.
- Do not take your Telehealth call while driving.
- Start your paperwork as soon as you receive your link to minimize wait time and to start your appt on time.

What should you expect?

- 15 minutes prior to your appt time you will receive a link to your phone and/or email. Click on this link to update or complete any paperwork and consents. At the end of this paperwork, there will be another link that will take you to our virtual waiting room.
- Once in the waiting room, the process will mirror your experience as if you were coming into the office. After a short wait, the nurse will meet with you, followed by the doctor. There might be a wait in between speaking with the nurse and the doctor. Please stay in the waiting room until you are connected.
- Following your appt, we will connect with you to schedule an necessary follow up.

Please call our office at 615-678-5544 if you have any questions or need assistance.